

Employment and Social Affairs Platform

Regional Training on Benchlearning

14 September 2017

Belgrade, Serbia

Draft Agenda

Thursday, 14 September 2017

Venue: Hotel "Zira"

09.00 – 09.30 **Registration of participants**

09.30 – 10.00 **Tours de table**

10.00 – 11.00 **Brief introduction to the Benchlearning initiative and concept**

- *The EU Benchlearning process*
- *Adapting the EU process to the Western Balkans: aims, elements and provisional schedule. Expected outputs.*
- *Questions and Answers*

11.00 – 11.25 Coffee break

11.15 – 12.30 **CAF, the enablers and PDCA**

- *Idea and central characteristics of methodology for enabler measurement*
- ***The role of internal and external assessors***
- *Questions and Answers*

12.30 – 13.30 Lunch break

13.30 – 15.00 **Group work/break-out session on enablers**

- *Participants work in small groups to review an example of an internal assessment report. Adopting the role of external assessors, participants develop questions they would ask if they were preparing for that particular external BL site visit.*
- *Participants present their proposed questions on flip charts for discussion.*
- *Questions and Answers*

15:00 – 15.15 Coffee break

15.15 – 16.45 **Group work/break-out session on implementation issues**

- *Participants work in small groups to discuss the implementation of the BL process, such as the types of experts to be involved in the self-assessment, motivating PES staff, ensuring the accuracy of the assessment, time schedule of the assessment process, etc.*
- *Participants present their proposed questions on flip charts for discussion.*
- *Questions and Answers*

16.45 – 17.00 **Conclusions**

19.30 Joint dinner in the Restaurant *Lorenzo i Kakalamba*